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	SALES CONDITION PILONI			

1.0 Introduction and general notes

These Conditions of Sale are considered valid and applicable, unless expressly agreed in writing:

- a) For each Order between Piloni S.r.l. and Customer;
- b) More generally, during all supply relationship between Piloni S.r.l. and Customer.

In absence of a different written agreement between the Parties, these Conditions of Sale prevail over any Customer's purchase condition (general and/or particular).

The Conditions of Sale are considered automatically accepted by the Customer upon sending the Order Confirmation, unless expressly agreed in writing between the Parties.

2.0 Offers

Each Piloni's offer is valid for the time specified on the offer itself, however Piloni S.r.l. can always revoke an offer prior to receive the order by the Customer.

3.0 Orders and Order Confirmations

The order is in all aspects a request for purchase of material by the customer, where all requirements related to the product ordered are defined.

Piloni confirms the delivery of an order by sending the Order Confirmation.

Piloni S.r.l. accepts orders signed by the Customer, in which should preferably be indicated:

- a) the exact name of the Customer, complete with tax code and/or mailing address, with reference to a telephone number and an e-mail address and/or PEC;
- b) the place of destination of the goods if different from the address indicated in the preceding point;
- c) the agreed payment terms.

If the order is received orally, Piloni S.r.l. sends written confirmation of order and this is binding for the order.

The order is considered concluded at the time of shipment or receipt of the goods in full by the customer, depending on the shipping conditions agreed between the parties and stated in the Order Confirmation.

Piloni S.r.l. process the Order in the shortest time allowed by the conditions of production and delivery.

4.0 Contracts

The contract is an order made by the Customer that commits it to the collection of the material within its deadline, which defines the total quantities purchased, the quantities for each withdrawal and the days necessary for the provision of the first ready goods.

The actual delivery dates are not defined in the contracts and are managed by the customer's calls to the contract.

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If the withdrawals are not made within the agreed period, Piloni S.r.l. has the right to deliver and invoice the balance of the contract without further notice.

5.0 Technical drawings

For all orders, the technical drawings of Piloni S.r.l. sent to the Customer in conjunction with the Order Confirmation are binding, unless otherwise agreed in writing between the Parties.

The shared technical designs are owned by Piloni S.r.l. and it is forbidden to disclose, reproduce, use or extrapolate parts without the authorization of Piloni S.r.l.

6.0 Prices and Payments

Payment of the supplies shall be made, regardless of any disputes, in the time and manner established unless agreed in writing between the Parties.

The delivery conditions relating to the packaging are specified on individual offers and/or Order Confirmations sent by Piloni S.r.l.

Payments, accepted only and exclusively in euro, must be made in accordance with the indications contained in the Order Confirmation, unless otherwise agreed between the Parties in writing.

Any delay or irregularity in payments gives Piloni S.r.l. the right to:

- a) suspend the delivery of goods in progress, even if not related to the payment concerned;
- b) vary the payment methods for subsequent deliveries, including requiring advance payment.

7.0 Delivery

Piloni S.r.l. is obliged to respect the delivery times of the Products agreed with the Customer.

Piloni S.r.l. informs the Customer of any changes in delivery times caused by special needs.

Piloni S.r.l. reserves the right to accept or not any requests for advance payments made by the Customer after the Order Confirmation.

8.0 Standard labels and packaging

Piloni S.r.l. unless otherwise agreed in writing with the Customer, supplies the goods in boxes of height respectively 100 or 140 mm, each identified by a label bearing the information relating to the article code Piloni and its description, identification batch, any treatments applied, potential sovrapposti

selection made and date of packaging.

The boxes are then stored on a maximum of 4 shelves overlaid on an Epal pallet of size 80x120 or 80x80 cm.

The packaging is charged by Piloni S.r.l. to the Customer unless otherwise agreed in writing with the Customer.

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Piloni S.r.l. can supply the goods in the customer containers, provided that they are movable with forklifts and in good condition and that they are delivered to the establishment at the time of receipt of the Order Confirmation by the Customer.

9.0 PPM guaranteed

Piloni S.r.l. guarantees a level of non-conforming pieces (for presence of foreign bodies or for out-of-tolerance sizes) not exceeding 50 ppm per lot only if the item is expressly ordered and confirmed as selected.

10.0 Tolerances on quantities supplied

The quantity supplied must be equal to the quantity in the Order Confirmation, with the tolerance limit of $\pm 10\%$; in case of excess or deficiency beyond this limit Piloni S.r.l. informs the Customer in advance of any changes.

11.0 Complaints, reports or disputes

Piloni S.r.l. offers its technical and commercial support to the resolution of any reports received by the Customer regarding supplies; However, Piloni S.r.l. accepts the reports only if at the time of their communication by the Customer are specified at least the information regarding the article codes and the supply lots concerned. If not, Piloni reserves the right to take charge of the report or not.

In case of proven liability for a damage or defect on the goods caused by Piloni Srl, the latter will take responsibility for the resolution of the problem (with possible replacement, rework, selection or other depending on the specific case).

12.0 Protection of personal data

The Parties undertake to process any personal data (including sensitive data) that they may obtain during the supply relationship in accordance with the applicable legal provisions.